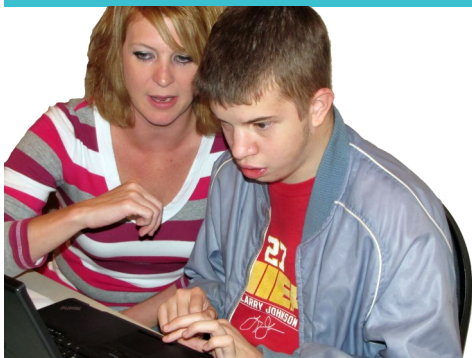




ASSISTING INDIVIDUALS WITH DISABILITIES ALONG LIFE'S JOURNEY

# TARGETED CASE MANAGEMENT

*CLASS believes that everyone deserves the opportunity to live a rewarding, fulfilling, and meaningful life. Having a developmental disability does not diminish the desire or right to pursue this dream, it simply makes the journey more challenging.*



When it comes to selecting services for persons with intellectual or other developmental disabilities, there are many choices to make, and the process can be overwhelming. Targeted Case Management, or TCM, services exist to assist persons with disabilities and their families in making these important decisions.

CLASS' Targeted Case Management services assist individuals with intellectual or other developmental disabilities to achieve maximum independence, integration, productivity, and successful inclusion in the community. Targeted Case Management is a collaborative process that assesses, plans, implements, coordinates, monitors, and evaluates the services that are necessary to effectively support the individual in their community.

Assessment of the individual includes an assessment of the individual's holistic needs, including home, community, natural supports, assistive technology, and more. Support

planning includes the development of an action plan that will meet the needs of the individual, including resource and referral activities.

Targeted Case Management services help individuals and their support networks to identify and coordinate the use of both paid services and natural supports. Targeted Case Managers provide a line of communication between the supported person, their family/guardian, service providers, and professional and natural supports.

## Cost of Targeted Case Management services

In most cases, targeted case management services are billed through the individual's medical card if the individual is eligible for KanCare.

If the individual does not qualify to receive targeted case management services through her or his medical card, the service cost is determined using a fixed sliding fee scale based on the individual's income.

## The waiting list and Targeted Case Management

Yes, you can receive Targeted Case Management services while you are on the waiting list. TCM services can be provided to an individual through his or her KanCare medical card, or by paying for the service privately. Case managers can assess the individual's needs and complete referrals to generate other community services (i.e. assistive technology, vocational rehabilitation services, etc.).

## Can I choose my case manager?

Yes, you may request the case manager of your choice. However, if that case manager would not be able to provide sufficient support, you will be placed on a waiting list until that case manager can adequately support you. A Director of Case Management will work with you to choose a case manager with whom you are comfortable.



### Targeted Case Management Services include:

- Assessment of the individual
- Development of support systems
- Research and make referrals to needed services and supports
- Advocacy for the person and their life preferences
- Monitoring and follow-up of services and supports

